



# WHO QualityRights 2024 training webinars

on eliminating coercive practices in mental health

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#### MARK YOUR CALENDARS!!

22 March (15.00 to 16.30 CET)

The road towards zero coercion mental health services - real world examples

26 April (12.30 to 14.00 CEST)

Crisis De-escalation: Practice & Tools

23 May (15.30 to 17.00 CEST) Recovery planning: Practice & Tools

**19 June (15.00 to 16.30 CEST)** Supported decision making in practice *English/Spanish\_interpretation available!!* 

Registration: https://sjdhospitalbarcelona.zoom.us/meeti ng/register/tJMlcOmgqjMpE9Adga5bwr8aeNUbTLHoKv-#/registration

#### Upcoming webinars:

- Advance planning
- Comfort/sensory rooms
- Response teams
- National coercion notification & response systems

### WHY PARTICIPATE?

- Learn from lead experts working towards eliminating coercion
- Benefit from expertise of persons with lived experiences
- Participate in dynamic, interactive discussion & training
- Contribute to shaping the global conversation on these critical issues

## Do you know?

"How to eliminate coercion in services?"

"How to safeguard people's rights, even in crises?"

"How to respect people's will & preferences?"

"What actions are needed for effective supported decision-making & advance planning?"